

## 2020 PSCFA Coaches Conference

Session IIB - Online Team Management - 10:30am-11:45am

Moderated by Michael Marse, California Baptist University

September 12th, 2020

- I. Our new situation
  - A. Altered semester calendars
  - B. Altered budget expectations
  - C. Access to accounting
  - D. Access to offices
  - E. Distribution of supplies
    1. Interp books
    2. VAs for Platforms
  - F. Students with weak internet connections
    1. Asynchronous tournaments
      - a) A separate part of the team
      - b) A complementary part of the team
    2. How are these weaknesses identified?
      - a) Internet speed tests
      - b) Keep track of students having connection issues during meetings
  - G. Students located far away (east coast, Asia, etc.)
    1. May require creative meeting times
    2. May require more individual meetings than we're used to
- II. How do we create culture?
  - A. Jackbox, or other games via zoom
  - B. Random show and tell
  - C. Everyone's 1-10 number ("How's your week going, 1-10?")
  - D. Make Zoom interesting
    1. Yes/No questions, Camera on means "yes"
    2. Pet show-off
- III. How do manage tournaments?
  - A. Some platforms will provide warm-up rooms, we may end up making our own for some rooms
  - B. We may need to distribute various help files for students on the various platforms we'll be using
  - C. We may need to establish new cultural norms for tournament competition
    1. Should they get there early?

2. Should we still send people to sign-in for other people?
3. Should we have backgrounds, or at least think about what our backgrounds are?
4. Should we be aiming for waist up videos, chest up videos, or head videos?
  - a) All have strengths/weaknesses
  - b) We need to be ready to adapt to new cultural norms as they move
5. Should we do anything to curtail people using computer-mediated communication during debate or impromptu rounds?
  - a) Integrity pledges for tournaments?
  - b) Integrity discussions at team meetings

IV. How do we attempt to maintain mental health?

- A. Regular check-ins with all team members to chat about non-competition subjects
- B. Sharing possible early warning signs
- C. Sharing campus and non-campus resources for wellness, having them handy
- D. Following up with no-shows and students falling behind

V. Overall team management topics

- A. Being clear about short, intermediate, and long-term goals with the team, and asking students to make those
- B. Recognizing the benefits of this year for students (online interviews, etc.)
- C. Appointment software (meetingbird, calendly)
- D. Spreadsheets of submitted youtube links, even the ones you review in a synchronous meeting
- E. Saving all meetings on the cloud or locally, saving them for tracking
- F. Social coordinator for the team?
- G. Choosing tournaments
  1. Do you want to choose tournaments with awards you'll have to ship?
  2. Do you want to choose tournaments that start at 5am for us in the west?
  3. Do you want to choose tournaments that charge the same fees, even though some costs like food, etc. have been eliminated?
- H. Flipboard is an option for sharing videos, sharing video feedback, and keeping the whole team involved in an asynchronous format